Crossing the Brooklyn Bridge: a health literacy training partnership before and during COVID-19
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APPENDIX B
Survey

Participants will be directed to rate all responses in the following manner:

1 for Strongly disagree, 2 for Disagree, 3 for Neutral, 4 for Agree, 5 for Strongly agree

1a. When thinking specifically about video #1, “A Health Consumer Walks into a Library: Techniques for Handling the Reference Interview for Health and Medical Information,” the quantity of information presented met my expectations.

1b. When thinking specifically about video #1, “A Health Consumer Walks into a Library…,” the quality of information presented met my expectations.

1c. When thinking specifically about video #1, “A Health Consumer Walks into a Library…,” the information presented was useful.

1d. When thinking specifically about the reference interview worksheet, which accompanies video #1, this worksheet was useful.

2a. When thinking specifically about video #2, “Techniques for Improving Health Literacy,” the quantity of information presented met my expectations.

2b. When thinking specifically about video #2, “Techniques for Improving Health Literacy,” the quality of information presented met my expectations.

2c. When thinking specifically about video #2, “Techniques for Improving Health Literacy,” the information presented was useful.

3a. When thinking specifically about the various health literacy and consumer health resources suggested, the quantity of information presented met my expectations.

3b. When thinking specifically about the various health literacy and consumer health resources suggested, the quality of information presented met my expectations.

3c. When thinking specifically about the various health literacy and consumer health resources suggested, the information presented was useful.
3a. When thinking specifically about the COVID-19 resources suggested, the quantity of information presented met my expectations.

3b. When thinking specifically about the COVID-19 resources suggested, the quality of information presented met my expectations.

3c. When thinking specifically about the COVID-19 resources suggested, the information presented was useful.

4a. When thinking about this “Assisting Consumer Health Patrons” course as a whole, the quantity of information presented met my expectations.

4b. When thinking about this “Assisting Consumer Health Patrons” course as a whole, the quality of information presented met my expectations.

4c. After completing this “Assisting Consumer Health Patrons” course, I feel more capable of helping my patrons meet their consumer health information needs.

4d. Overall, the digital layout of this “Assisting Consumer Health Patrons” course met my expectations.