

Appendix A: Health Science Information Consortium of Toronto (HSICT)

	Levels of Library Service		
	Bronze	Silver	Gold
Research			
Literature searching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Complex searches: systematic reviews			<input type="checkbox"/>
Reference & citation support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Consult on staff research strategies & grant applications (e.g. CIHR)			<input type="checkbox"/>
Analysis of institutional or individual research impact metrics			<input type="checkbox"/>
Embedded-Librarian support (e.g. clinical, labs, research)			<input type="checkbox"/>
Inter-Library Collaboration			
Facilitate interlibrary loans/resource sharing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maximize efficiency via collaborative planning & purchasing		<input type="checkbox"/>	<input type="checkbox"/>
Instruction and Teaching Support			
Custom training on bibliographic tools (e.g. RefWorks, Endnote)		<input type="checkbox"/>	<input type="checkbox"/>
Develop & teach: Finding evidence-based practice resources		<input type="checkbox"/>	<input type="checkbox"/>
Develop e-learning videos			<input type="checkbox"/>
Library orientation virtually/in-person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information literacy support & training		<input type="checkbox"/>	<input type="checkbox"/>
Custom resource training (databases, point of care resources etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customized Content Delivery / Push Services			
Custom alerts, trackers & current awareness tools (RSS, TOC alerts)		<input type="checkbox"/>	<input type="checkbox"/>
Social media presence (Twitter, Facebook, etc.)			<input type="checkbox"/>
Locate & deliver resources not available in collection		<input type="checkbox"/>	<input type="checkbox"/>
Review & market resources, incl. reports, websites, mobile apps, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Create health information apps			<input type="checkbox"/>
Collection Development			
Identify, assess & negotiate contracts for new resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Resource analysis to ensure access to 'best possible' evidence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Collaborate with consortia to maximize resource license discounts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development and maintenance of search/discovery tools			
Maintain intuitively searchable catalogue of library resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide a searchable interface for all library resources			<input type="checkbox"/>
Develop & maintain library website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Enhance resources findability (link resolvers, discovery layers, etc.)			<input type="checkbox"/>
Develop resource guides (LibGuides) & curated web-portals			<input type="checkbox"/>
Space/equipment management *			
Provide independent study space with Wi-Fi	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide group study space with Wi-Fi			<input type="checkbox"/>
Provide computer workstations & internet access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ensure 24/7 access to computers		<input type="checkbox"/>	<input type="checkbox"/>
Archives			
Maintenance & collection of hospital archives			<input type="checkbox"/>
Consumer Health Information			
Provide consumer health information for patients & families		<input type="checkbox"/>	<input type="checkbox"/>
Interprofessional Collaboration with Information Technology Services			
Collaborate with IT to integrate resources into EMR			<input type="checkbox"/>
Collaborate with IT to maximize mobile device access to resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manage/curate large datasets ("big data")			<input type="checkbox"/>
In-house Expertise			
Support corporate information & knowledge management activities			<input type="checkbox"/>
Provide institutional support re copyright policies and procedures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support continuing education for staff		<input type="checkbox"/>	<input type="checkbox"/>

<https://guides.hsict.library.utoronto.ca/c.php?g=430008&p=2932207>